

Packing Instructions for Goods-Return

We would like to give you some important information about the packaging, so that your products are well protected during shipping.

The original sales packaging already is a very good protection, but this packaging alone is NOT suitable for shipping. You can achieve the best protection if you pack the product in the original sales packaging and then in another, sufficiently large shipping box. We recommend suitable filler material for the gaps, e.g. bubble wrap, packing chips, newspaper. The sales packaging should not hit the inside wall of the shipping carton. This applies to the sides as well as to the top and bottom.

Example of ideal packaging



Original packaging in a cardboard box



Filling material surrounds the original packaging

If the original sales packaging is no longer available, we recommend a box that is large enough for the product. This box is then covered with a suitable filling material, e.g. bubble wrap, packing chips, newspaper, closed and packed in a larger box. We recommend suitable filler material for the gaps. The inner box should not hit the inner wall of the shipping box. This applies to the sides as well as the top and bottom.

Example of a replacement inner packaging



Product in bubble wrap



Filling material completely surrounds the product in the replacement box



Replacement box in outer packaging with filling material

Under no circumstances the product should be packed without a suitable inner box! Due to its own weight, there is always the risk that the product moves in the carton and hits the carton wall. If the product then unprotected touches the carton wall and the carton hits the shipping route, the product can be seriously damaged. We also advise against shipping in a padded envelope.

Examples of **bad/unsuitable** packing



Product loose in a box



Heavy product with unsuitable filling material



Product only in a padded envelope

Neither the manufacturer nor the company IPP - Ing. Peter Peutler GmbH are liable for transport damage caused by unsuitable packaging.

Therefore, please pay attention to suitable packaging for your valuable IMEDIS equipment!

We will be happy to answer any questions about shipping and suitable packaging.

IPP – Ing. Peter Peutler GmbH – IMEDIS Service Point

Phone: +43 316-286159 or Mobile: +43 664-4017103 (09:30 a.m. – 12:30 p.m.)

E-Mail: office@peter-peutler.com or office@imedis.at